Civil Enforcement Association appoints its first Chief Executive Officer

The Civil Enforcement Association (CIVEA) has appointed Russell Hamblin-Boone to a new position of Chief Executive Officer. Mr Hamblin-Boone will give a new voice and direction to CIVEA and its members at a time when the industry is facing a review of regulations and needs strong representation in policy debates.

Mr Hamblin-Boone was previously chief executive of the Consumer Finance Association, where he successfully led the major high-cost credit firms through a period of intense scrutiny and mistrust, in which they faced heavy criticism for poor business practice, to a position of strong sustainability and better regulation.

Commenting on his appointment, Mr Hamblin-Boone said: “CIVEA is a strong organisation that is ready to move to the next level of engagement, which will give it the influence to shape policy on enforcement activities, maintain the highest standards of professionalism and become the centre of excellence for our industry. The appointment of a new CEO is the first step towards its ambitions and I am excited to start the journey.”

Mr Hamblin-Boone’s appointment comes ahead of the review of regulations under the Tribunals, Courts and Enforcement Act and the long-awaited enforcement agents’ fee structure. The industry is also facing demands from debt advice charities for a dedicated regulator.

Kevin McCarthy, President of CIVEA, said: “We are delighted to welcome Russell as our first Chief Executive Officer. He has an excellent mix of unique skills, unprecedented experience and a strong track record that will help us to make our case in the forthcoming policy discussions on the future of enforcement and collection activity.”